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Migrating Public Folders to Exchange 2013 (Part 2)

by Nuno Mota [Published on 13 June 2013 / Last Updated on 13 June 2013]

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In this second and final part of this article series we will start and finalize the migration, and see how we can roll back the process if needed.

If you would like to read the first part in ths article series please go to Migrating Public Folders to Exchange 2013 (Part 1) (http://www.msexchange.org/articles-tutorials/exchange-server-2013/migration-deployment/migrating-public-folders-exchange-2013-part1.html).

Introduction

In the first part of this article series, we had a look at the overall process of migrating Public Folders from Exchange 2007/2010 to Exchange 2013. We started the process by preparing for the migration and by mapping which Public Folders will go into each Public Folder mailbox. In this second and final part we will start and finalize the migration, and see how we can roll back the process if needed.

Start Migration

We now have everything in place to start migrating Public Folder (PF) content from Exchange 2010 into 2013. Using the New-PublicFolderMigrationRequest cmdlet and the PFmapFolderToMailbox2.csv file we produced earlier, Exchange will create the required PFs and start moving data across.

From the Exchange 2013 Mailbox server, run the following cmdlet (if you know the name of the source PF database, you can simply use -SourceDatabase <PF DB Name>):

5	Machine: AIO13.letsexcl	nange.com 🗕 🗖 🗙	
ublicFolderDatabase		uest -SourceDatabase (Get-P ange.com) -CSVData (Get-Con Byte)	^
Name	SourceDatabase	Status	
PublicFolderMigra	. PF01	Queued	
[PS] C:\PFs>_			
			~

Figure 2.1: Creating Public Folder Migration Request

Although the full name is not shown in the screenshot above, the name of this migration request is PublicFolderMigration. This will be needed later on.

To verify that the migration has started successfully and to keep an eye on its progress, we can use the *Get-PublicFolderMigrationRequest* and *Get-PublicFolderMigrationRequestStatistics* cmdlets:

8	Machine: AIO13.letsexchange.com						
	.PFs> .PFs>Get-PublicFolderMigra .uestStatistics	ationRequest Gen	t-PublicFolderMigr				
Name	StatusDetail	SourceDatab ase	PercentComplete				
	CopyingMessages	PF01	54 54				
[PS] C:\	PFs>		~				

Figure 2.2: Public Folder Migration Request Statistics

Once StatusDetail reaches a status of InProgress or CopyingMessages, we know that the cmdlet has started successfully and content is being copied across to Exchange 2013. The amount of time required will obviously depend on how much data you are copying as well as the location of the source and target server(s).

To get even more details, we can have the Get-PublicFolderMigrationRequestStatistics cmdlet generate a detailed report:

Get-PublicFolderMigrationRequest | Get-PublicFolderMigrationRequestStatistics -IncludeReport | FL

From this report we can follow every single step of the migration process: from the Exchange Mailbox Replication service examining the migration request, to connecting to both the target and the source databases, to creating the PF hierarchy, to creating all the PFs in Exchange 2013, etc.:

6	Machine: AIO13.letsexchange.com	¢
Report :	: 10/04/2013 15:36:27 [A1013] 'letsexchange.com/Users/Admin' created request. 10/04/2013 15:36:38 [A1013] The Microsoft Exchange Mailbox Replication service 'A1013.letsexchange.com' (55.0.620.24 caps:3P) is exanining the request. 10/04/2013 15:36:38 [A1013] Connected to target mailbox '73cd26aa-c058-436b-9649-e055ff393cd4', database 'Mailbox Database 1415171211', Mailbox server 'A1013.letsexchange.com' Uersion 15.0 (Build 620.0), proxy server 'A1013.letsexchange.com' (Jose 2000) 10/04/2013 15:36:39 [A1013] Connected to source mailbox '', database 'PF01'. Mailbox server 'A10.letsexchange.com' Uersion 14.3 (Build 620.0), proxy server 'A1013.letsexchange.com' Uersion 14.3 (Build 123.0). 10/04/2013 15:36:39 [A1013] Request processing started. 10/04/2013 15:36:41 [A1013] Stage: CreatingfolderWierarchy Percent complete: 10. 10/04/2013 15:36:41 [A1013] Initializing Folder Hierarchy Percent complete: 10. 10/04/2013 15:37:11 [Folder resation progress: 0 folders created in mailbox '20cd26aa-c058-436b-949-cob5ff393cd4'. '20cd26aa-c058-436b-949-eob5ff393cd4'. '20cd26aa-c058-436b-949-eob5ff392cd4'. '20cd26aa-c058-436b-949-eob5ff392cd4'. '20cd26aa-c058-436b-949-eob5ff392cd4'. '20cd26aa-c058-436b-949-eob5ff392cd4'. '20cd26aa-c058-436b-949-eob5ff392cd4'. '20cd26aa-c058-436b-949-cob5ff392cd4'. '20cd26aa-c058-436b-949-eob5ff392cd4'. '20cd26aa-c058-436b-949-eob5ff392cd4'. '20cd26aa-c058-436b-949-eob5ff392cd4'. '20cd26aa-c058-436b-949-eob5ff392cd4'. '20cd26aa-c058-436b-949-eob5ff392cd4'. '20cd26aa-c058-436b-949-eob5ff392cd4'. '20cd26aa-c058-436b-949-eob5ff392cd4'. '20cd26aa-c058-436b-949-eob5ff392cd4'. '20cd26aa-c058-436b-949-eob5ff392cd4'. '20cd26aa-c058-436b-949-eob5ff392cd4'. '20cd26aa-c058-436b-949-eob5ff392cd4'. '20cd26aa-c058-436b-949-eob5ff392cd4'. '20cd26aa-c058-436b-949-eob5ff392cd4'. '20cd26aa-c058-436b-949-eob5ff392cd4'. '20cd26aa-c058-436b-949-eob5ff3932cd4'. '20cd26aa-c058-436b-949-eob5ff3932cd4'. '20cd26aa-c058-436b-949-eob5ff3932cd4'. '20cd26aa-c058-436b-949-eob5ff354d40367'.	
	'dce06e21-6712-4b50-bfc4-b56143bbfa86': 51 folders created.	\sim

Figure 2.3: Public Folder Migration Request Statistics Report

When the status of the migration finally reaches a status of AutoSuspended, we can proceed to the next step:

1 22	Machine: AlO	13.letsexchange.com	_ 🗆 X
	PFs> PFs>Get-PublicFolderMign lestStatistics	vationRequest Get	-PublicFolderMigr
Name	StatusDetail	SourceDatab ase	PercentComplete
PublicFo.	AutoSuspended	PF01	95
[PS] C:\I	PFs>		
	blic Folder Migration Supported		~

Figure 2.4: Public Folder Migration Suspended

Finalize Migration (downtime)

Up until this point, users have been able to access PFs on Exchange 2010 server(s), including during the initial migration. If we look at the *Connection Status* of an Outlook user (already on Exchange 2013), we see that Outlook connects to both Exchange 2010 (for PFs) and 2013:

ctivit	у					
CID	SMTP Address	Proxy Server	Server name	Status	Туре	
10	nuno@letsexchange.com	aio 13.letsexchange.com	5f0b1efe-7	Established	Exchange Directory	
14	nuno@letsexchange.com	aio 13.letsexchange.com	5f0b1efe-7	Established	Exchange Mail	
17	nuno@letsexchange.com	aio 13.letsexchange.com	5f0b1efe-7	Established	Exchange Mail	
21	nuno@letsexchange.com		AIO.letsexc	Established	Exchange Public Folder	rs
45	nuno@letsexchange.com	aio 13.letsexchange.com	d7cdcce5-a	Established	Exchange Mail	
51	nuno@letsexchange.com	aio13.letsexchange.com	d7cdcce5-a	Established	Exchange Mail	
<						>
-						_
Rec	onnect					

Figure 2.5: Outlook 2013 Public Folder Connection

In order to finalize the migration, we need to log users off from the PFs on Exchange 2010 and lock these PFs so they cannot be used while the migration completes its final synchronization.

Important:

Users will not be able to access PFs folders during this process. Ideally this would be performed outside business hours, which might not be so straightforward for international companies whose PFs are dispersed throughout the globe.

From the Exchange 2010 server, run the following cmdlet which will lock users out from accessing down level PF servers:

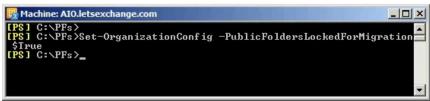


Figure 2.6: Locking Public Folders for Migration

If there are multiple PF databases in the environment, we need to wait until PF replication is complete to confirm that all PF databases have picked up the PublicFoldersLockedForMigration flag. To bypass this waiting period, we can restart the Microsoft Exchange Information Store service. Once this cmdlet is run, users will not be able to access any PF:

PUBLIC FOLDERS - NUNO@LETSEX A Q All Public Folders Favorites		
Mi	crosoft Outlook	×
Cannot expand the folder. 1	The attempt to log on to Microsoft Ex	rchange has failed.
Was this information helpfu	<u>11?</u>	

Figure 2.7: Outlook 2013 Public Folder Connection Error

Note:

The amount of downtime required depends on how much new content was generated since the migration reached the AutoSuspended state.

In order to complete the migration process we now need to set the *PublicFolderMigrationComplete* property to *True*, as shown below, which might be a little misleading as the migration does not get completed with just this cmdlet.

On the Exchange 2013 server, manually set the PublicFolderMigrationComplete property to True:



Figure 2.8: Finalizing Public Folder Migration

However, in order to complete the migration we still need to remove the PreventCompletion flag from the PF migration request and then resume it:

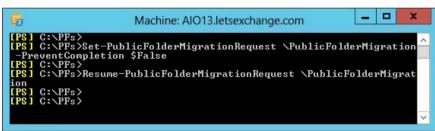


Figure 2.9: Resuming Public Folder Migration

Once this is done, Exchange will synchronize any last changes made to PFs in Exchange 2010 after the initial synchronization (in the *Start Migration* section) but before we locked users out. This also allows us to import any non-top level PFs created since the original migration request took place.

At this stage the source PFs are still locked and inaccessible to users because we set the PublicFoldersLockedForMigration flag to True. This lock remains in place to prevent users from accessing the source PFs after migration completes. Although we can release this lock, it is not recommended to do so because any changes will not be synced to Exchange 2013.

We can track the migration progress using the same cmdlets as before:

5	Machine: AlO13.letsexchange.com					
[PS] C:\PFs> [PS] C:\PFs>Get-PublicFolderMigrationRequest ¦ Get-PublicFolderMigr ationRequestStatistics						
Name	StatusDetail	SourceDatab ase	PercentComplete			
PublicFo	StalledDueToMailboxLock	PFØ1	95			
[PS] C:\PFs	>					
				~		

Figure 2.10: Public Folder Migration Statistics

As you can see, the migration still hasn't completed because the PF mailboxes are locked due to the IsExcludedFromServingHierarchy parameter we used when creating them. If we look at the migration report we will see a "Relinquishing job because the mailbox is locked" warning.

Test New Public Folders

At this stage, we are ready to test if the migration has been successful until this point and before we enable PFs to all users. To do so, first we need to unlock at least one PF mailbox. For this test, I am going to use the **PF-Europe** PF mailbox for testing but I also need to unlock the **PF-Hierarchy** as this is the master hierarchy mailbox:



Figure 2.11: Unlocking Public Folder for Testing

If we now check the EAC, we can see all the PFs already created on Exchange 2013:

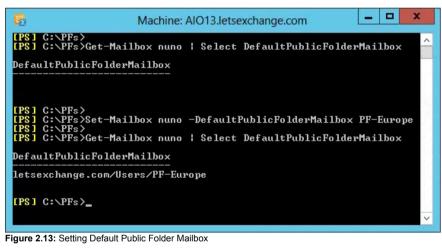
public folders public folder mailboxes

+/ = 1 8 ...

\►				
SUBFOLDER NAME		HAS SUBFOLDERS	MAIL ENABLED	MAILBOX
Africa		Yes	No	PF-Africa
America		Yes	No	PF-America
Antartica		Yes	No	PF-Antartica
Asia		Yes	No	PF-Asia
Australia		Yes	No	PF-Australia
Europe		Yes	No	PF-Europe

Figure 2.12: Public Folders in the EAC

Next, we set a test mailbox to use the PF mailbox *PF-Europe* as its default PF mailbox. This is done using the *DefaultPublicFolderMailbox* parameter which assigns a specific PF mailbo+x to a user's mailbox. By default, the PF mailbox used by a user is automatically selected by an algorithm that load-balances users across all PF mailboxes.



Once this is done, the user will be able to access the PF, this time located on Exchange 2013:

▲ PUBLIC FOLDERS - NUNO@LETSEX...

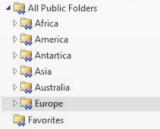
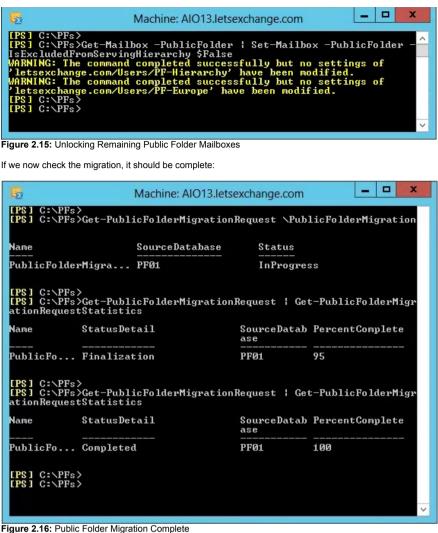


Figure 2.14: Accessing New Public Folders in Exchange 2013

Once we confirm everything is working as expected, we can unlock all the other PFs:



Although on the surface everything might seem to be fine, you should still verify that your PF migration was successful by taking the same snapshots of the new PFs and compare them to the ones we took in the beginning of the entire process. As such, follow the instructions in the *Prepare for Migration* section but this time for the PFs in the new Exchange 2013 environment. You should compare all snapshots in order to ensure all items have been copied and that permissions have been honored.

Remove Public Folder Database from Exchange 2010 Servers

Once the process is complete and you have verified that the Exchange 2013 PFs are working as expected, the final step to a successful migration is to remove the PF database(s) on the legacy Exchange server(s). This is a well-documented process and, as such, there is no reason to repeat it here.

Roll Back the Migration

Unfortunately not every migration goes according to plan and you might need to roll back the migration and reactivate the PFs on Exchange 2010. To do so, first you need to unlock the legacy Exchange PFs and set the *PublicFolderMigrationComplete* flag to False by running the following cmdlet on the Exchange 2010 server:

Set-OrganizationConfig –PublicFoldersLockedforMigration \$False –PublicFolderMigrationComplete \$False

Important:

Any changes made to PFs in Exchange 2013 will not be reflected in the legacy Exchange PFs because there is no two-way replication as with PF migrations in previous editions of Exchange. As a result, you may lose PF data if you roll back the migration.

Once the change takes effect, you will be able to access the PFs in Exchange 2010, but your users (who should be in 2013 already) will continue to access the 2013 PFs.

At this stage, remove all PFs from your Exchange 2013 servers so that users (even those already on Exchange 2013, with the exception of the test user) can continue to use the PFs in the Exchange 2010 server(s) as if nothing ever happened:

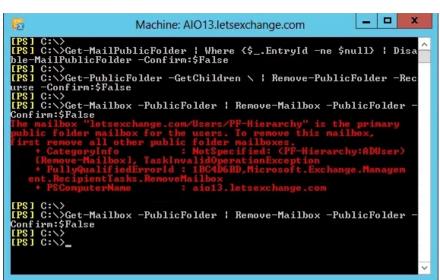


Figure 2.17: Removing Public Folders from Exchange 2013

Conclusion

In this two-part article, we saw how to migrate Public Folders from Exchange 2007/2010 into Exchange 2013.

If you would like to read the first part in ths article series please go to Migrating Public Folders to Exchange 2013 (Part 1) (http://www.msexchange.org/articles-tutorials/exchange-server-2013/migration-deployment/migrating-public-folders-exchange-2013-part1.html).

See Also

Migrating Public Folders to Exchange 2013 (Part 1) (http://www.msexchange.org/articles-tutorials/exchangeserver-2013/migration-deployment/migrating-publicfolders-exchange-2013-part1.html)

Exchange 2013 Preview - Public Folders (Part 1) (http://www.msexchange.org/articles-tutorials/exchangeserver-2013/planning-architecture/exchange-2013preview-public-folders-part1.html)

Exchange 2013 Preview - Public Folders (Part 2) (http://www.msexchange.org/articles-tutorials/exchangeserver-2013/planning-architecture/exchange-2013preview-public-folders-part2.html)

Using General Purpose Public Folder Trees in Exchange 2003 (http://www.msexchange.org/articlestutorials/exchange-server-2003/managementadministration/General-Purpose-Public-Folder-Trees-Exchange2003.html)

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New Exchange Best Practices Analyzer version 2.9.0.1 Released

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Latest Contributions

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DirSync Password Synchronization (http://www.msexchange.org/kbase/ExchangeServerTips/Mir password-synchronization.html) on 4 Sept. 2013 (2013-09-04 07:47)

IIS Application Request Routing (Part 2) (http://www.msexchange.org/articles-tutorials/exchangeserver-2013/mobility-client-access/iis-application-requestrouting-part2.html) on 29 Aug. 2013 (2013-08-29 11:26) Migrating Public Folders to Exchange 2013 (Part 2) :: Migration & Deplo...nt :: Exchange 2013 Articles :: Articles & Tutorials :: MSExchange.org

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